

March 6, 2011

Bill and Ryan Stewart
Owners
Stewart Heating & Air, Inc.
671 Willow Pass Rd, #8
Pittsburg, CA 94565

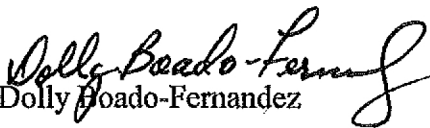
Dear Bill and Ryan,

I would like to express my thank you and appreciation for the job well done by your employee, Jonathan (John) , in replacing and installing two supply ducts (including sheet metal wye) on my sister's (Marie) heating system. The job at 1635 Mellowood St., Pittsburg, was completed on March 1st and my sister and I were both happy and satisfied of the result.

John is a well-mannered , very detail-oriented and hard-working individual.. The service he rendered to us was beyond our expectation. He is a great asset to your company.

On a personal note, your company's name and John's great service will be shared to our relatives, friends and neighbors.

Sincerely,


Dolly Boado-Fernandez

Cc: Jonathan
Marie