

April 11, 2011

Dear Mr. Stewart,

Thank you for the unexpected help you have given me and my family. We had you install a new air conditioner at our home. Soon after you installed our air conditioner I was diagnosed with a rare disease and lost my job. My husband lost his job a few days later. We almost lost our home.

When you found out about our problems, you gifted us the air conditioner for FREE. This FREE gift was beyond anything I could have imagined. This is one bill we do not have to pay.

Thank you again for this wonderful gift to our family.

Sincerely,

A handwritten signature in cursive script that reads "Lori".

Lori Moreno  
Oakley, CA