

DONALD E. LARSON
531 MARBLEHEAD LN.
WALNUT CREEK, CA. 94598

SEPTEMBER 7, 2011

STEWARTS HEATING & AIR
671 WILLOW PASS RD. # 8
PITTSBURG, CALIF. 94565

ATTN: BILL STEWART

DEAR BILL:

RECENTLY WE HAD EXTENSIVE WORK DONE BY YOUR COMPANY AND ALL THE OTHER COMPANIES THAT WORKED WITH YOU.

THE WORK INCLUDED REMOVAL OF THE OLD DUCT WORK WITH ASBESTOS AND REPLACING IT WITH NEW R-38 INSULATION, NEW TANKLESS WATER HEATER AND NEW 1 INCH GAS PIPE FOR IT. HOT WATER CIRCULATION WATER PUMP & NEW ELECTRONIC FILTER FOR THE HEATING SYSTEM.

YOUR COMPANY AND ALL THE OTHER ONES WERE HERE WHEN THEY SAID THEY WOULD, WORKED HARD AND CLEANED UP PROMPTLY.

EVEN WITH THE LITTLE MISHAP WHEN A TOOL BOX FELL THROUGH THE CEILING ON TO THE DRESSER AND STAINED THE CARPET, IT WAS WELL HANDLED. NOT ONLY DID THE SHEETROCK HAVE TO BE REPLACED, AND PAINTED, BUT ALSO A CARPET CLEANER & A DRESSER REPAIR MAN HAD TO BE CALLED. THE DAMAGE WAS ALL REPAIRED IN 4 DAYS.

IT WAS A PLEASURE DEALING WITH YOU AND NOW WE CAN LIVE A LOT MORE COMFORTABLE.

SINCERELY,



DONALD E. LARSON

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